

## Frequently Asked Questions – For Students

### What is the Student Advantage?

Starting December 1, 2013, academic institutions that are Microsoft customers and license Office for all faculty/staff are eligible to offer Office 365 to their Students at no additional cost. Students will be able to take advantage of free Office 365 ProPlus, once their institutions enable this option.

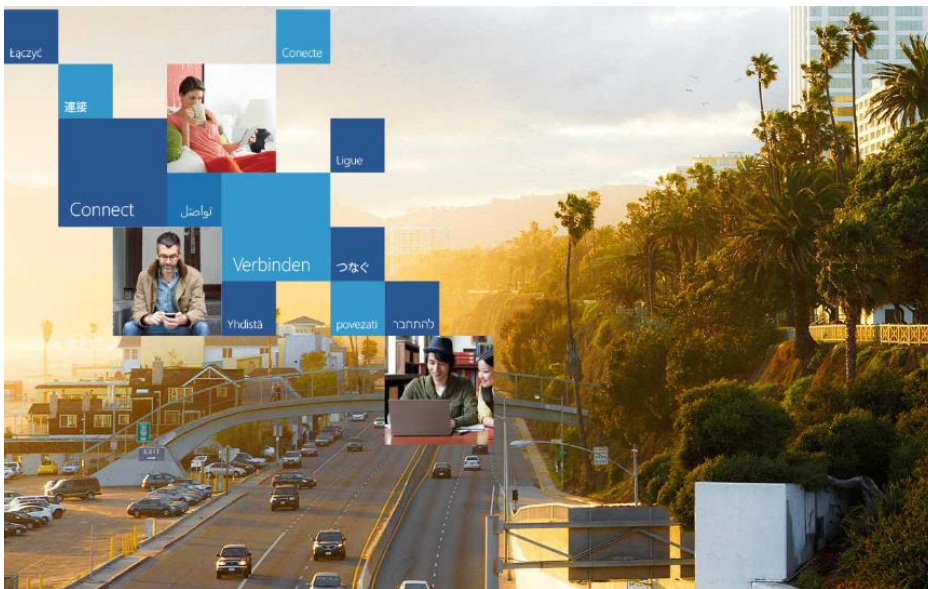
### Why is Microsoft introducing these changes?

Microsoft is committed to the success of each student and educator. Microsoft believes this offer will help students thrive in their educational endeavors by providing Microsoft's best productivity solution at no additional licensing cost.

### How do I get free Office 365 through the Student Advantage?

If you are a student or parent of a student follow the steps below.

Students will need to sign into Office 365 with their Northwood email address (i.e. username@northwood.edu) and their my.northwood password [here](#).



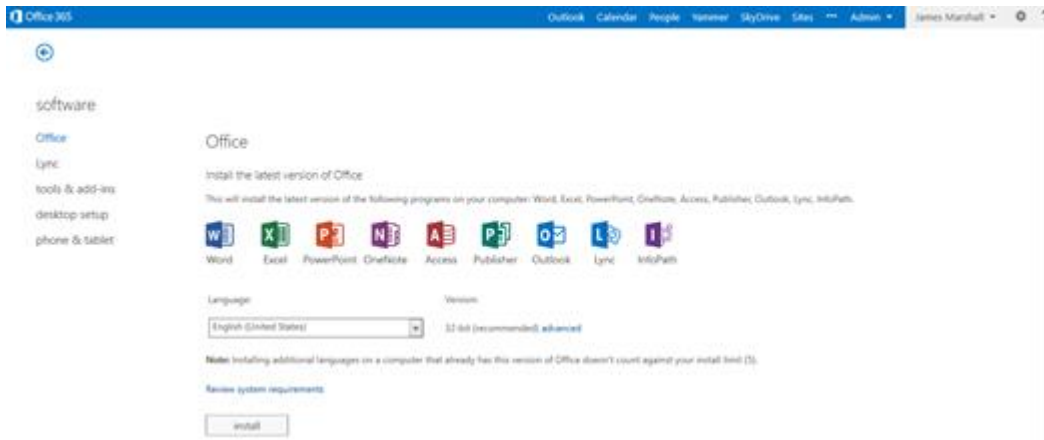
Sign in with your organizational account

Keep me signed in

[Can't access your account?](#)

This will take you to the page, below, where you can access your Office 365 ProPlus software!



Simply select the appropriate language, and whether you want the 32-bit or 64-bit (click advanced to unlock that option) and then click **install**. Your Office 365 ProPlus experience will then begin.

If you are running Mac OS X, then this screen may look differently than shown above, but you will still be able to load and install.

### How do I know if I'm eligible through my school?

Check with your school to see if you're eligible for Student Advantage, you can reference this [announcement](#).

### What other options are available if I'm not eligible for Student Advantage through my school?

- Use [Office Web Apps](#) for free
  - The online version of your favorite Office applications where you can **share** and **simultaneously** work on your documents with classmates and friends. No need to merge different versions later.
- Download the [OneNote app](#) for mobile & tablet
- Purchase either:
  - [Office 365 University](#) (best for University students)
  - [Office 365 Home Premium](#)

### What happens when I graduate?

When you graduate, your Office 365 subscription through your institution ends upon graduation. You may enroll into other consumer or commercial offers available. If you have Office 365 Education at your school, you should make sure to transfer all your files from your school OneDrive to your personal OneDrive prior to graduation.

### What does Office 365 ProPlus include?

Office 365 ProPlus comes with a full version of Office and familiar Office applications like Word, Excel, PowerPoint, Outlook, OneNote and more. Office 365 ProPlus is a user-based service and allows each student to install on up to five PCs or Macs, and five tablets and access Office mobile applications on iPhone and Android phones. (Office Mobile applications are included with all Windows phones). More information [here](#).

### Can students install Office for iPad through Student Advantage Office 365 ProPlus?

Yes, this would count towards the limit of installing it on 5 tablets.

**Does Student Advantage replace the Office 365 University product or Office Home & Student?**

No, Office 365 University will continue to be sold to enable students at colleges and universities that do not take advantage of, or qualify for, the free Student Advantage offer and likewise for the Office 365 Home Premium offer.

**How is the value proposition different for Office 365 University and Office 365 ProPlus for students?**

Office 365 University includes an extra 20 GB of SkyDrive storage and 60 minutes per month of Skype premium. These two services are not available with Office 365 ProPlus.

Office 365 ProPlus includes additional organizational applications such as Lync and a number of added technologies for organizational uses (Information Rights Management as one example) that are not available in Office 365 University. When schools combine Student Advantage with [Office 365 Education](#), Office 365 ProPlus offers more advanced collaboration tools to students.

**If I recently purchased Office and will now also be eligible for Student Advantage though my school, will I receive any credit and/or compensation?**

No. The Office purchased is a consumer offering and students can continue to take advantage of the purchased offer.

**If I have already installed Office 365 University on my computer, what will happen if I attempt to install Office 365 ProPlus through Student Advantage?**

The office client supports having both an Office 365 personal account (used when you signed up for Office 365 University) and a school account (login provided by your school), students will be able to remain signed in with both. Office install will have both your personal and institution ID associated with it after the installation.

**Who provides customer support for the student downloads?**

Students should seek support via the [Office 365 Community](#) and/or their school.