

Information to Setup Your Northwood University E-mail Account on a Mobile Device

The following information will be needed to sync your Northwood e-mail address on your mobile device, however, the exact set up procedure will vary for each mobile device.

- Northwood's e-mail uses an exchange server activesync (not IMAP or POP3)
- Northwood's exchange / mail server address is: mail.northwood.edu
- Northwood's exchange / mail server requires an encrypted (SSL) connection (You may be asked to check this option during the setup process)
- Northwood's domain is: northwood
- The username is your Northwood username. Some services will require you to enter it as "Northwood\username".
- The password is the same as your Northwood e-mail.

****Please note you will also need to update your password on your mobile device when you change your Northwood password.**

Your phone service provider or mobile device manufacturer will be able to assist you with questions specific to the setup on your device.