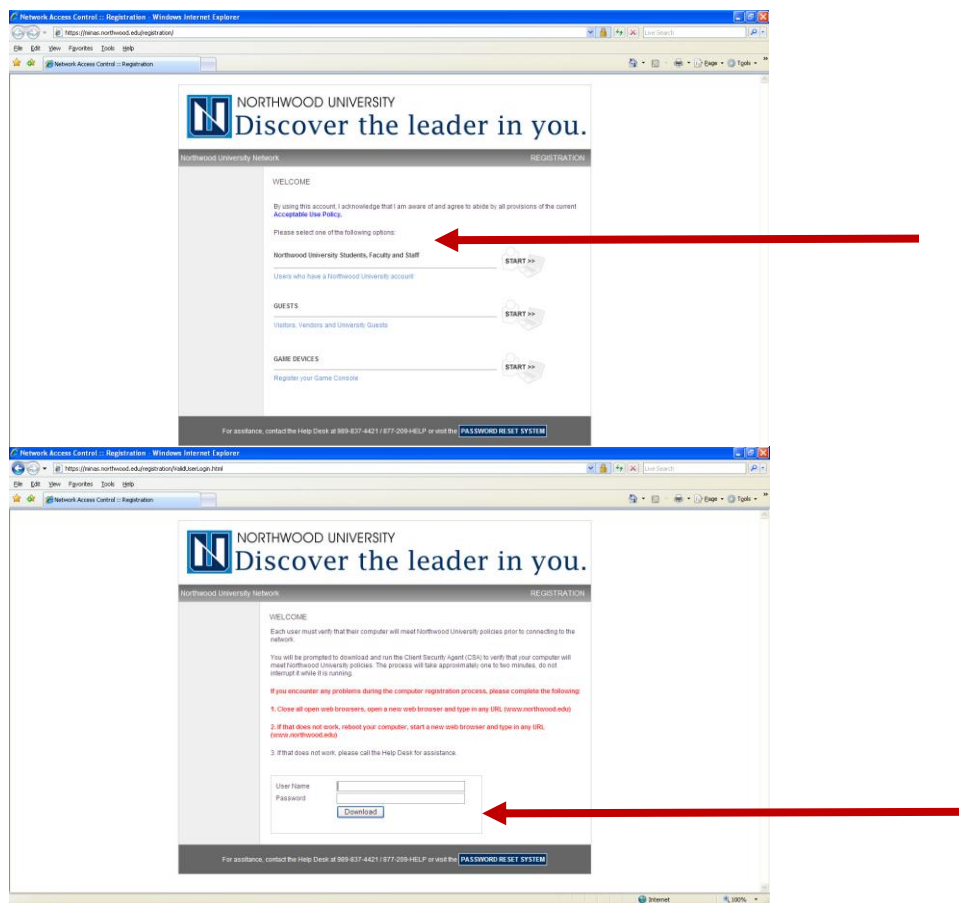


Northwood University Computer Registration Documentation for Residents (On Campus Housing)

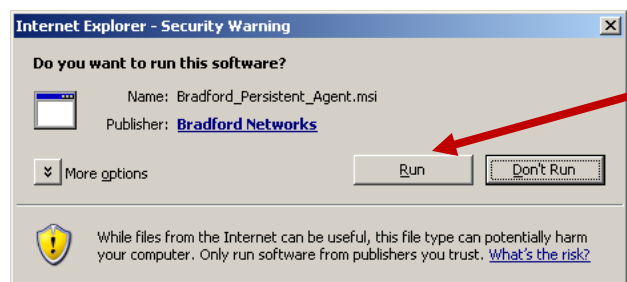
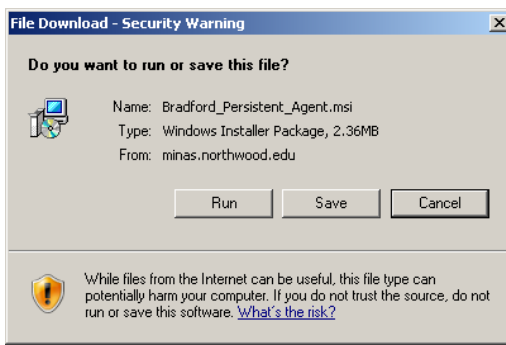
****Note: You must be on campus in order to register your computer system****

Connect your computer to the Northwood University network. Please note that if you are using a wireless connection, you must select the SSID 'northwood'.

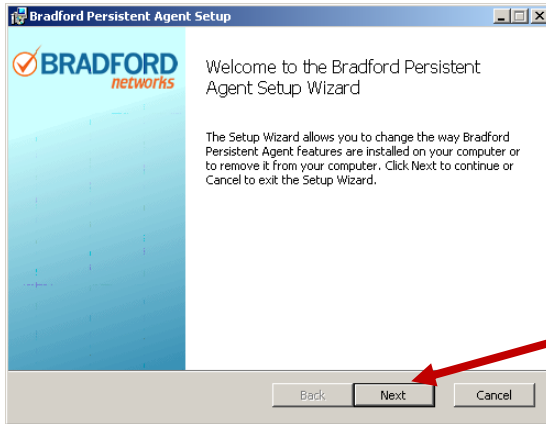
- 1) Start a web browser and try to visit a web page. You should be redirected to the initial login page. Click on the [Users who have a Northwood University account](#) link. This link will take you to the login page where you will enter your Northwood University user name and password.
 - a. If you do not see the login page, please contact the Help Desk at 877-209-HELP or visit your campus IT office location.



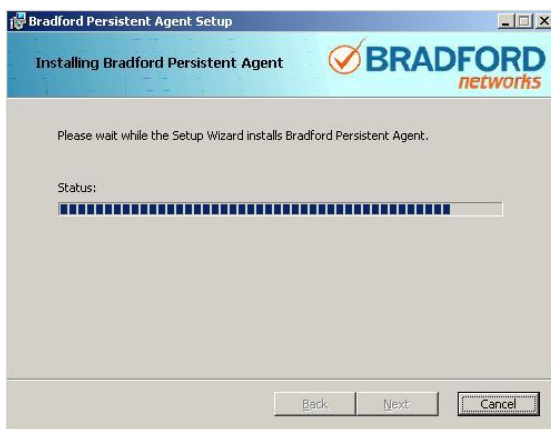
- 2) After logging in, the Bradford_Persistent_Agent.msi File Download box will appear. Select 'Run' to run this software.



- 3) The Bradford Persistent Agent Setup Wizard will then appear.
4) Click 'Next'



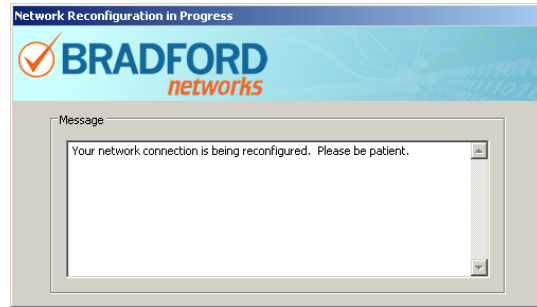
- 5) Please wait while the Setup Wizard installs the Bradford Persistent Agent.



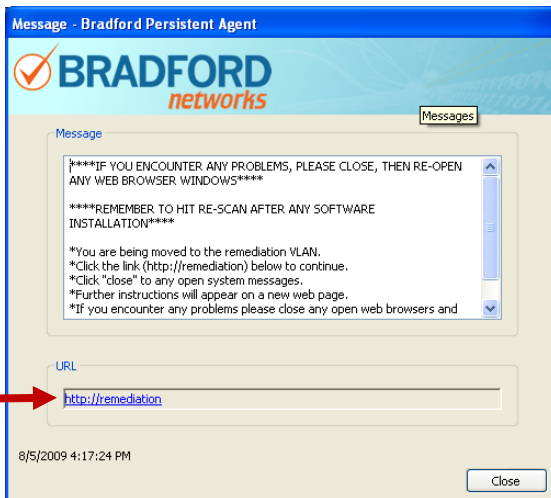
- 6) The login box will appear, and you will need to enter your Northwood University user name and password, and click 'Login'.



- 7) You may see the following screens while the system is scanning your computer for configuration.

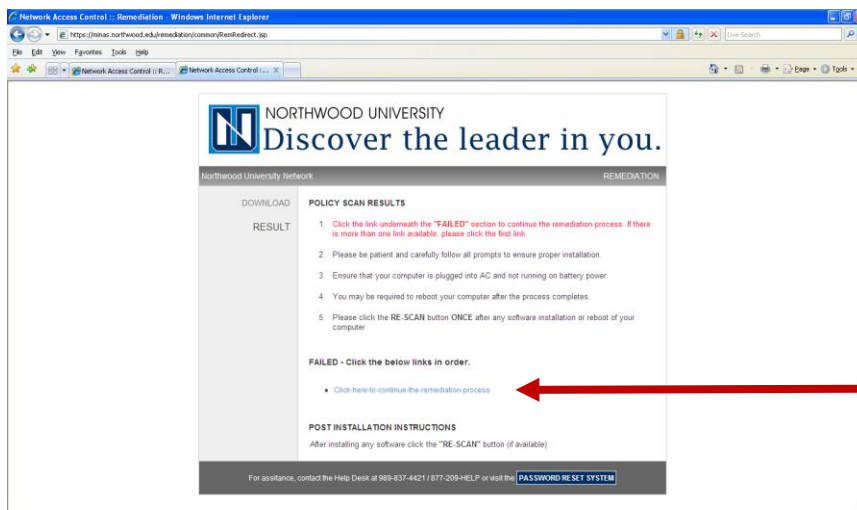


- 8) The next step is the remediation process, where the system will check your computer for any necessary updates. Click the <http://remediation> link located in the message box. This link will then take you to the remediation page.



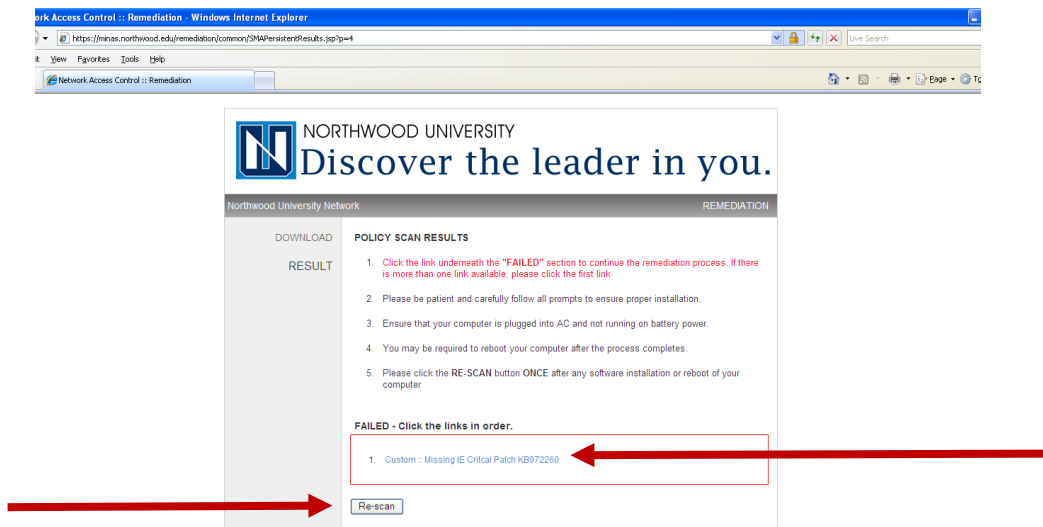
NOTE: If you encounter any problems, please close, then re-open any web browser windows.

- 9) Click the link under the FAILED section to continue the remediation process.



10) The Bradford Persistent Agent will now verify your computer has all the latest updates installed. If your system does not meet all the required updates (ie. anti-virus software updates, Windows updates, etc.), your screen will show additional links under the FAILED section. Click on the links under the FAILED section to install any necessary updates. Depending on the type of update your computer requires, you may may need to reboot after the installation.

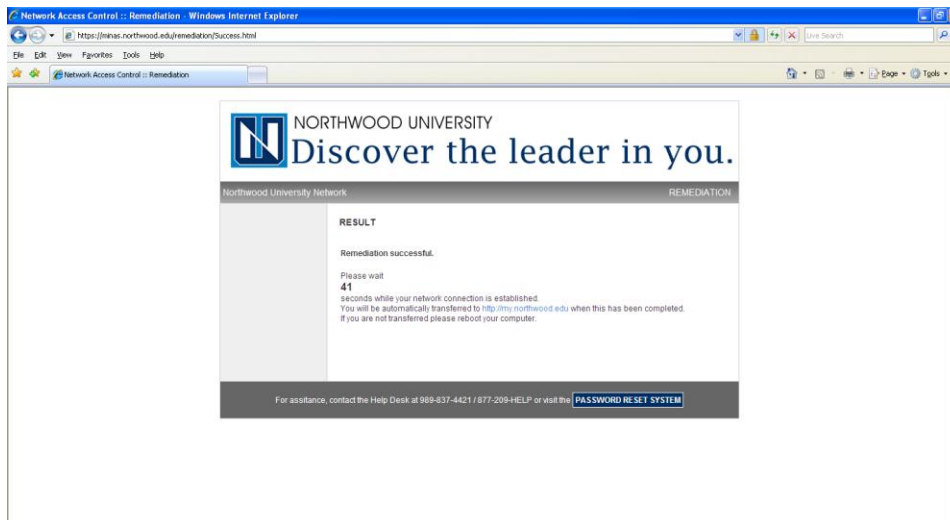
**** Please note that if your system already has the required updates, you will be at step 12****



11) Click on the 'Re-scan' button to ensure all required updates have been installed.

12) You should see the following screen upon successful completion of the remediation process and you will be automatically transferred to the <http://my.northwood.edu> web page.

a. If your page does not go to <http://my.northwood.edu> web page, you may need to restart your computer.



For further assistance, please contact the IT Help Desk at 877-209-HELP or visit your campus IT Office:

- Michigan Campus - Information Technology Help Desk, located in the Griswold Building, Room 1.
- Texas Campus - Campus Information Technology Office located in the Student Union.

****Information Technology no longer supports nor provides network access to computers running Windows 2000, ME, 98 or 95****

- Florida Campus - Campus Information Technology Office located in the back of the Cook Library in the Turner Education Center.