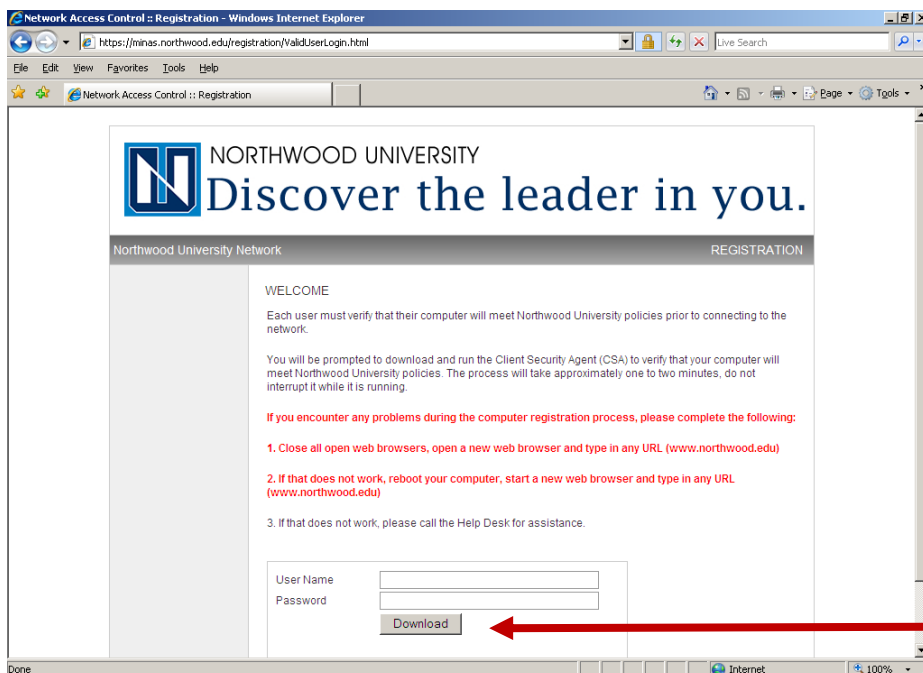
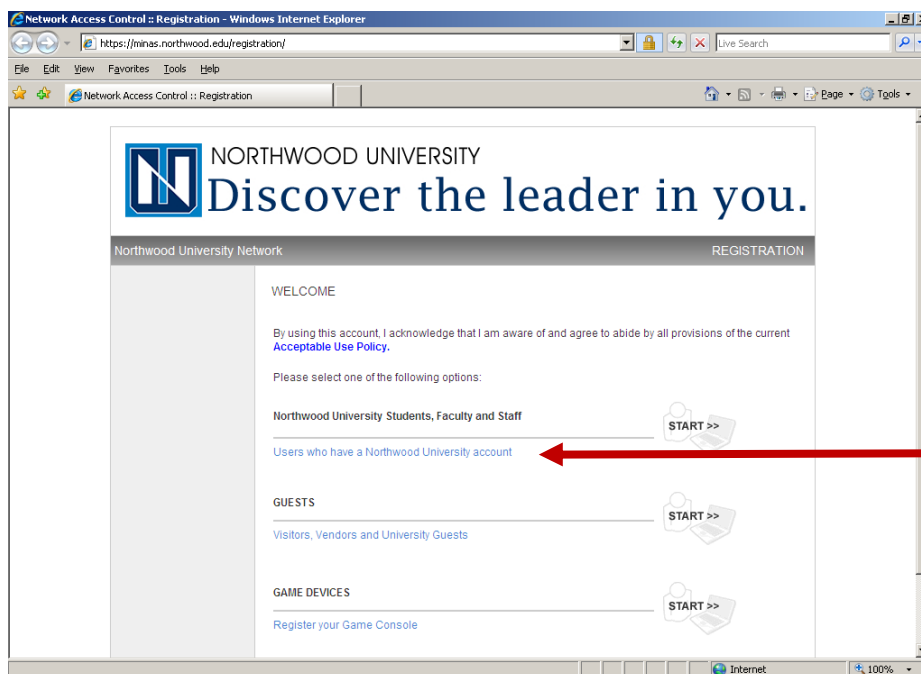


# Northwood University Computer Registration Documentation for Non-Residents (Off Campus Housing)

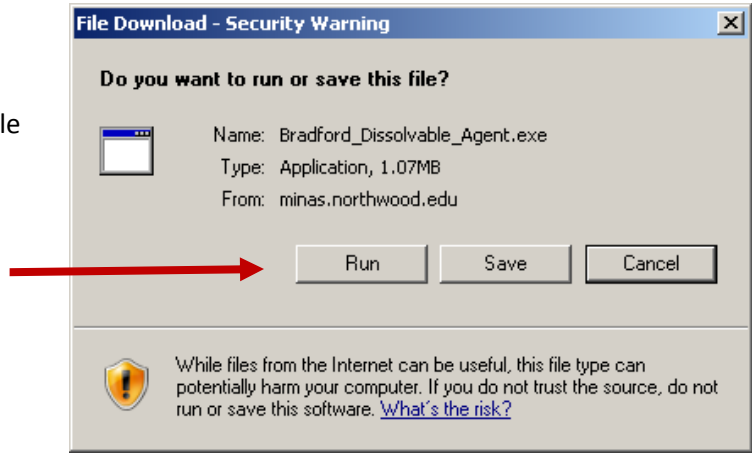
**\*\*Note: You must be on campus in order to register your computer system onto the network\*\***

Connect your computer to the Northwood University network. Please note that if you are using a wireless connection, you must select the SSID 'northwood'.

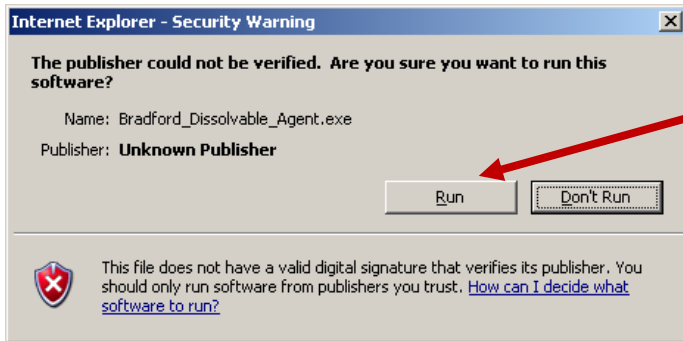
- 1) Start a web browser and try to visit a web page. You should be redirected to the initial login page. Click on the [Users who have a Northwood University account](#) link. This link will take you to the login page where you will enter your Northwood University user name and password.
  - a. If you do not see the login page, please contact the Help Desk at 877-209-HELP or visit your campus IT office location.



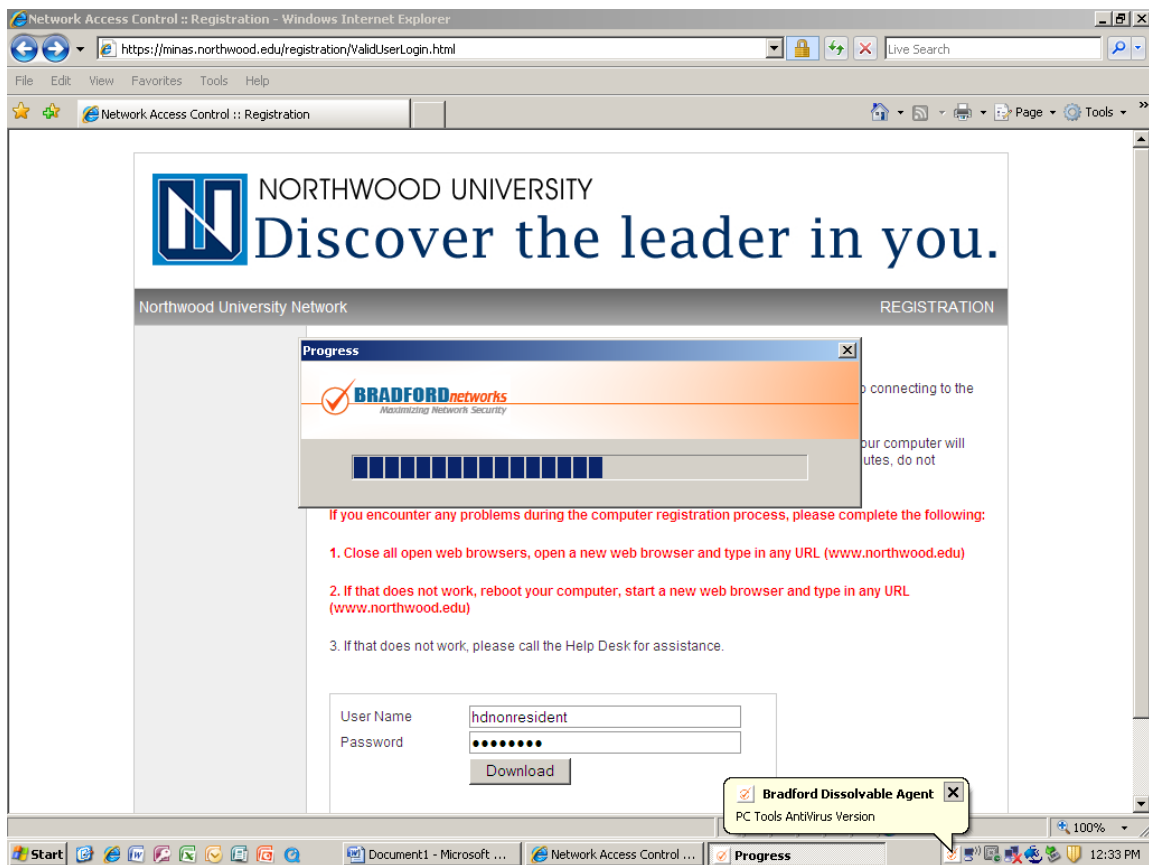
- 2) After logging in, the Bradford\_Dissolvable\_Agent.exe File Download box will appear. Select 'Run' to run this software.



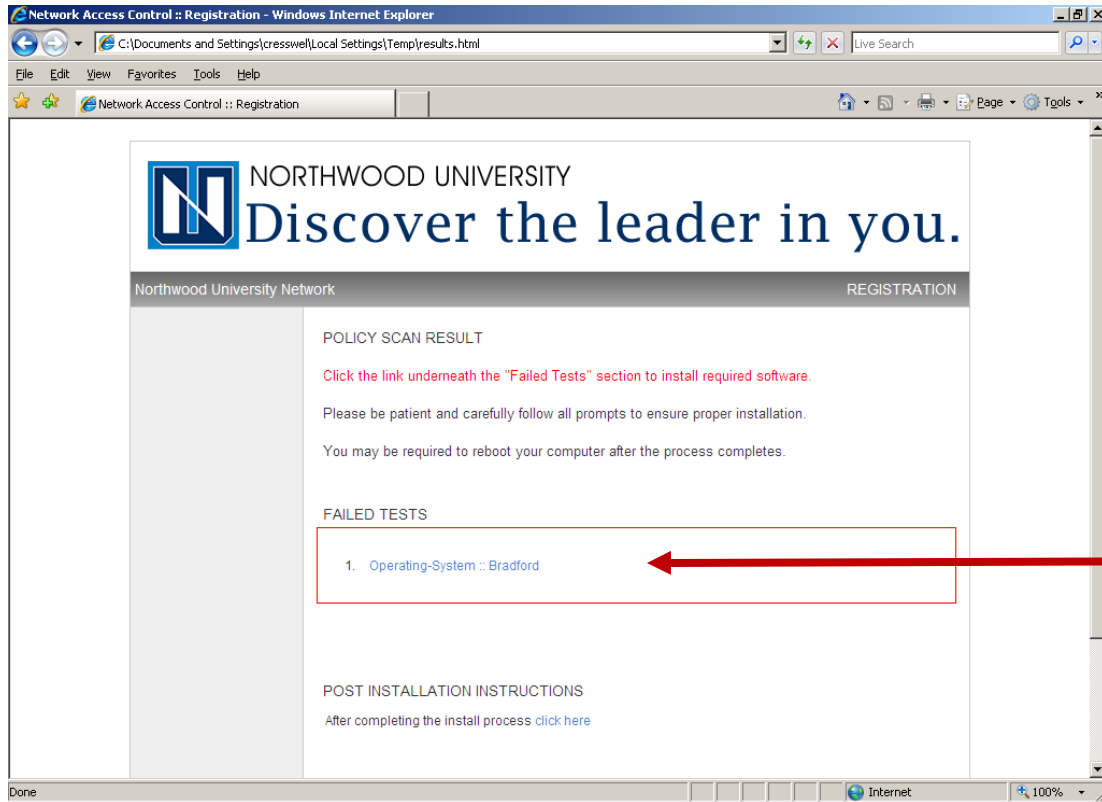
- 3) You will then see a Security Warning box stating 'The publisher could not be verified. Are you sure you want to run this software?' Select 'Run' to run this software.



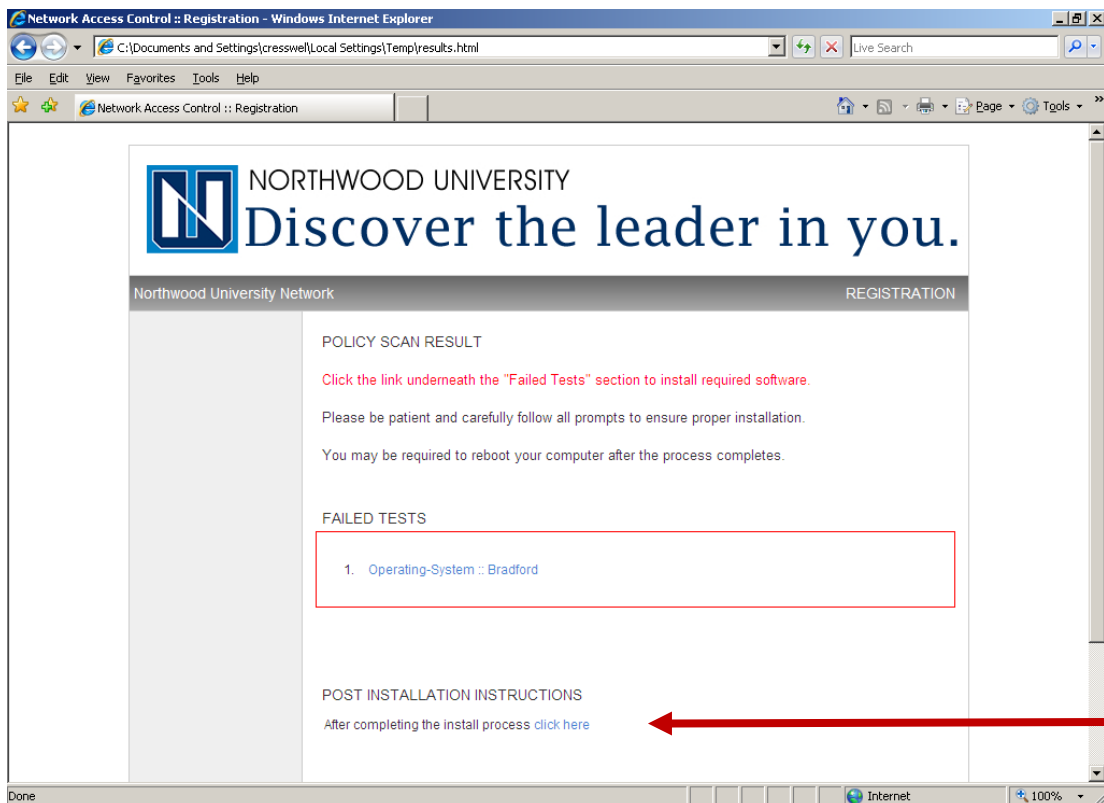
- 4) The Bradford Dissolvable Agent will now verify your computer has all the latest updates installed.



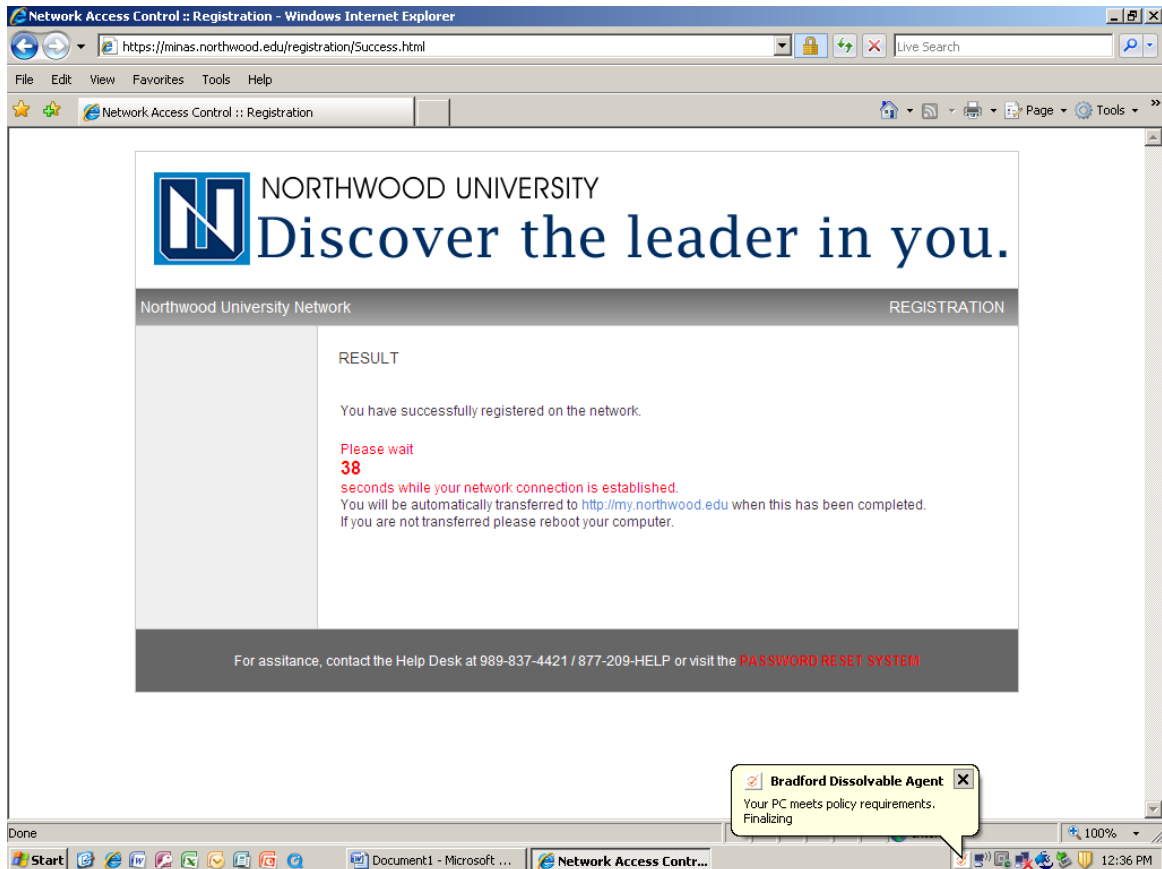
- 5) If your system does not meet the required updates, (ie. anti-virus software updates, Windows updates, etc.), your screen will show additional links under the FAILED TESTS section. Click on the links under the FAILED TESTS section to install any necessary updates. Depending on the type of update your computer requires, you may may need to reboot after the installation.  
**\*\* Please note that if your system already has the required updates, you will be at step 6\*\***



- 6) After clicking on all the necessary links under the FAILED TESTS section, click on the 'click here' link under the POST INSTALLATION INSTRUCTIONS section. This will then take you back to **Step 1**, where you will need to enter your username and password again.



- 7) After entering your username and password again, you will then see the following screen upon successful completion of the installation process and you will be automatically transferred to the <http://my.northwood.edu> web page.
- a. If your page does not go to <http://my.northwood.edu> web page, you may need to restart your computer.



- For further assistance, please contact the IT Help Desk at 877-209-HELP or visit your campus IT Office:
- Michigan Campus - Information Technology Help Desk, located in the Griswold Building, Room 1.
  - Texas Campus - Campus Information Technology Office located in the Student Union.
  - Florida Campus - Campus Information Technology Office located in the back of the Cook Library in the Turner Education Center.